

## Additional conditions for Roaming packages

The conditions come into force as of November 2023

### 1. The supplementary agreement

These additional conditions apply to Telia's Roaming packages, which are an additional service to Telia's Corporate Free Talk subscriptions. The additional conditions are an addendum to both the general conditions for Telia Danmark's communication services (business) and to the additional conditions for Corporate subscriptions. In the event of a conflict, these additional conditions take precedence over the above conditions and additional conditions.

### 2. Country definition

In the following, the term countries covers countries and territories.

### 3. Valuation

- 3.1. Taxation within the EU  
Follows the additional conditions for Corporate.
- 3.2. Taxation outside the EU  
Calls are billed per minute, data are billed per 50 Kb, SMS are billed per piece, and mms are billed as data.

### 4. Roaming packages

- 4.1 *In general*  
Telia's Roaming packages are intended for periodic travelers outside the EU (see section 6). Telia's Roaming packages contain the following:  
Telia Roaming USA og Telia Roaming Asia:
  - 10 hours of talk time (calls received in the included countries, calls made locally and between the included countries as well as to and from Denmark).
  - 5 GB of data.
  - Free sms/mms (received and made locally and between the included countries and to and from Denmark).

Telia Roaming World and World Extra:  
15 hours of talk (calls received in the included countries, calls made locally and between the included countries and to and from Denmark

  - 20 GB of data.
  - Free sms/mms (received and made locally and between the included countries and to and from Denmark).

The contents of the packages are available every month.

For all Roaming packages, it applies that non-included consumption is assessed according to current list prices, and that when the included data is used up, further access to data is stopped, unless more data is purchased.

Telia is not responsible for coverage, quality, security and provision of services etc. in foreign mobile networks.
- 4.2 Telia Roaming USA 5 GB  
The roaming package Telia Roaming USA 5 GB includes these 5 countries: Puerto Rico · Saint Croix · Saint Jan · Saint Thomas · USA
- 4.3 Telia Roaming Asia 5 GB  
The roaming package Telia Roaming Asia 5 GB includes these 10 countries: Philippines · Indonesia · Japan · Kazakhstan · China · Malaysia · Singapore · South Korea · Thailand · Vietnam

- 4.4 **Telia Roaming World 20 GB**  
The roaming package Telia Roaming World 20 GB includes these 48 countries:

Albania · Argentina · Australia · Belarus (Belarus) · Brazil · Canada · Chile · Dominican Republic · Ecuador · El Salvador · Philippines · United Arab Emirates · Georgia · Greenland · Guatemala · Guernsey · Honduras · Hong Kong · Indonesia ·

Isle of Man · Israel · Japan · Jersey · Kazakhstan · China · Malaysia · Mexico · Moldova · Montenegro · New Zealand · Nicaragua · Peru · Puerto Rico · Qatar · Russia · Saint Croix · Saint Jan · Saint Thomas · Saudi Arabia · Serbia · Singapore · South Korea · Thailand · Turkey · Ukraine · Uruguay · USA · Vietnam

- 4.5

**Telia Roaming World Extra 20 GB**  
The roaming package Telia Roaming World Extra 20 GB includes these 57 countries:

Albania · Argentina · Armenia · Azerbaijan · Australia · Belarus (Belarus) · Brazil · Canada · Chile · Columbia · Costa Rica · Dominican Republic · Ecuador · El Salvador · Philippines · United Arab Emirates · Georgia · Greenland · Guatemala · Guernsey · Honduras · Hong Kong · India · Indonesia · Isle of Man · Israel · Japan · Jersey · Kazakhstan · China · Malaysia · Mexico · Moldova · Montenegro · New Zealand · Nicaragua · Panama · Para-guay · Peru · Puerto Rico · Qatar · Russia · Saint Croix · Saint Jan · Saint Thomas · Saudi Arabia · Serbia · Singapore · South Africa · South Korea · Taiwan · Thailand · Turkey · Ukraine · Uruguay · USA · Vietnam

5. **Included countries**  
Telia reserves the right to update which countries are included in the various packages.

6. **Special conditions**  
Telia's Roaming packages are intended for periodic travelers outside the EU. If the package is used for purposes other than periodic travel, it may be considered abuse of the service.

In order to determine whether the Customer is only a periodic traveler outside the EU, Telia checks the Customer's data, including consumption patterns, as well as which network the Customer is on for a rolling period of 3 months (90 days).

If, during this period, the sim card is located more than 50% of the time in the countries that are included in the purchased Roaming package and has a consumption pattern in these countries of more than 50% of the Customer's total consumption, Telia charges a special consumption rate corresponding to current list prices for both voice, data and SMS/MMS.

If the Customer does not change its behaviour, Telia will charge the Customer the special consumption rate from the time Telia warned the Customer.

The same applies where the Customer's SIM card is inactive for longer periods and is primarily used for roaming, or the Customer has entered into an agreement for several mobile subscriptions and uses the subscriptions and the associated SIM cards successively for roaming.

7. **Termination**  
An agreement on Roaming packages is irrevocable for 12 months, after which it can be terminated with 30 days' notice.